



United States Gypsum Company

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Founded in 1902

To Our Valued Customers:

In recent weeks there have been a number of reports of problems related to Chinese-made wallboard that was imported into the United States in the 2005-2006 time frame. We wanted to take this opportunity to reaffirm USG's unwavering commitment to product quality and safety. Specifically, we would like you to know:

- **All of United States Gypsum Company's gypsum wallboard is and always has been manufactured exclusively in North America.**
- **United States Gypsum Company's gypsum wallboard is manufactured and sold exclusively under the brand name SHEETROCK.**
- **USG-manufactured products are not involved in any of the complaints related to Chinese wallboard; we have never received complaints of this nature in more than 90 years of making wallboard.**

The wallboard involved in the complaints and lawsuits was apparently made in China and sold in the U.S. in 2005 and 2006. One of the manufacturers is apparently Knauf Plasterboard (Tianjin) Co. Ltd., a Chinese wallboard manufacturer. The Knauf wallboard is labeled with the Knauf Tianjin company name. Questions about Chinese wallboard can be directed to Knauf (Tianjin) representatives in the U.S. at the offices of Everett Clay and Associates at (305)-261-6222.

We value your business and our relationship with you. If you have any questions pertaining to any USG products, please contact me directly.

Sincerely,

Fareed A. Khan
President, USG Building Systems
(312) 436-4165